Utility Billing Department
3 West Main Street
Mascoutah, IL 62258-2030
(618) 566-2964
www.mascoutah.org

Application for COVID-19 Emergency Flexible Payment Plan

Account/Application Information

Date: _____ Customer Number: _____

Street Address: _____

Applicant Name: _____

Mailing Address: _____

Phone Number: _____ E-mail: _____

I currently have this account set up on AutoPay: ☐ Yes ☐ No

I currently have this account set up on Budget Billing: ☐ Yes ☐ No

I have been financially impacted by the COVID-19 pandemic and request a flexible payment plan. The outstanding balance on my account is: $_____.

Terms and Conditions:

Monthly payments are due by the customers current due date. Late penalties will not be assessed if monthly payments are made on time.

Monthly payments are in addition to future regularly accrued charges for the account. All subsequent billings are payable when due.

I understand that, should I default on the payment as agreed, the City of Mascoutah may discontinue utility service and service will not be restored until the balance is paid in full, which includes any disconnect and reconnect fees, according to the City's policy. I further understand that should I default on this agreement; the City of Mascoutah will not allow another payment plan.

Applicant Signature: _____ Date: _____

Submit Application to info@mascoutah.com or City of Mascoutah, Utility Billing Department, 3 West Main St., Mascoutah IL 62258. The City of Mascoutah will respond to the application within 5 business days of receiving the application.

City of Mascoutah Use Only:

☐ Approved by: _____ ☐ Outstanding Amount Verified

☐ Not Approved: _____ ☐ Contract Verified